

# Management Information Meeting

January 16, 2004

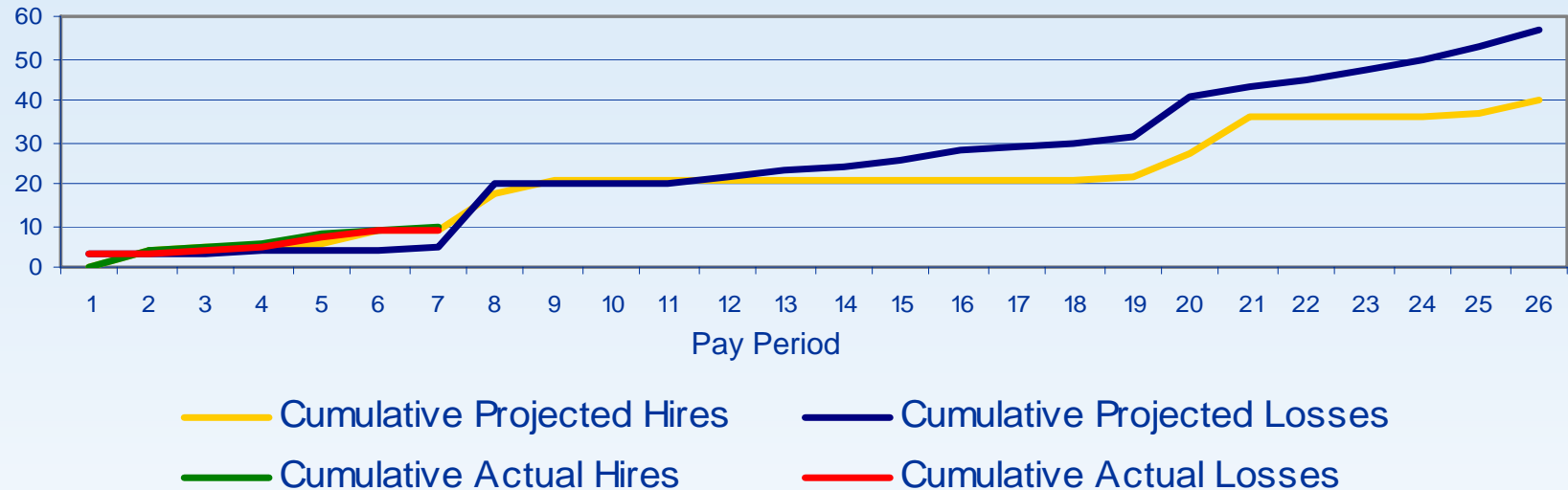
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**Office of Human Resources and Workforce Planning at Lewis Field**



# Glenn Research Center FY04 FTP Losses and Hires

(Projections and Actuals through PP 7 – ending 12/27/03)



Cumulative Projected FTP Hires 9

Cumulative Projected FTP Losses 5

Cumulative Actual FTP Hires 10

Cumulative Actual FTP Losses 9

Actual OTFTP Hires 3 (Co-ops)

Actual OTFTP Losses 1 (Term)

FY04 Projected FTP Hires 40

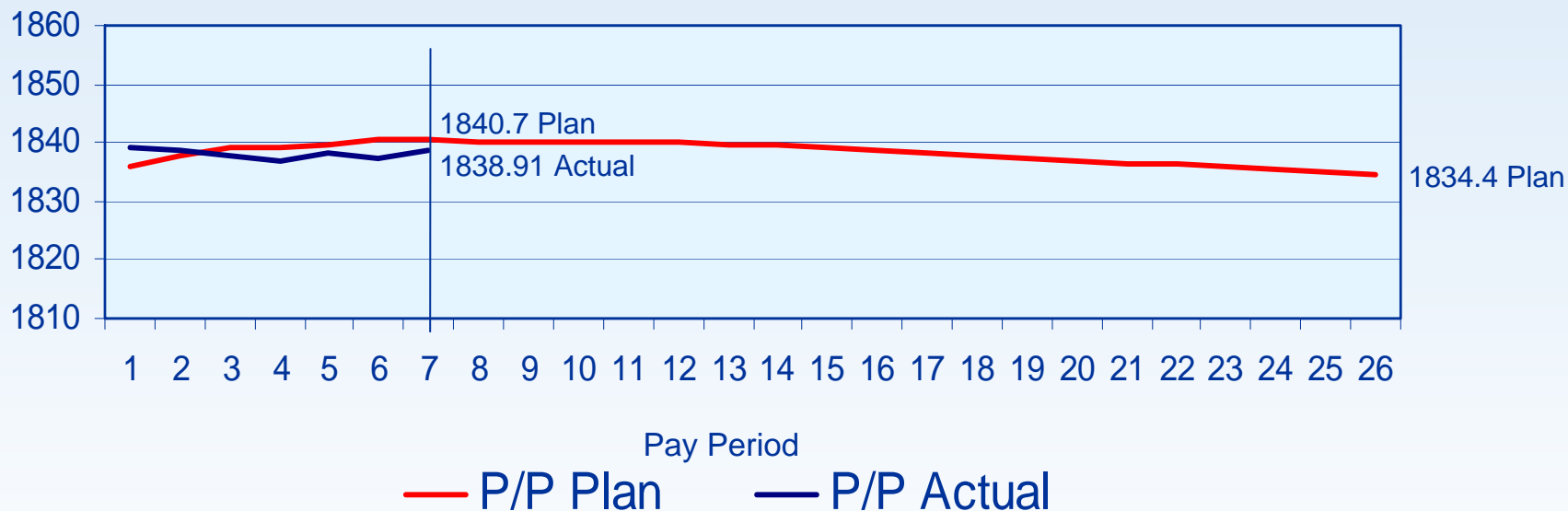
FY04 Projected FTP Losses 57

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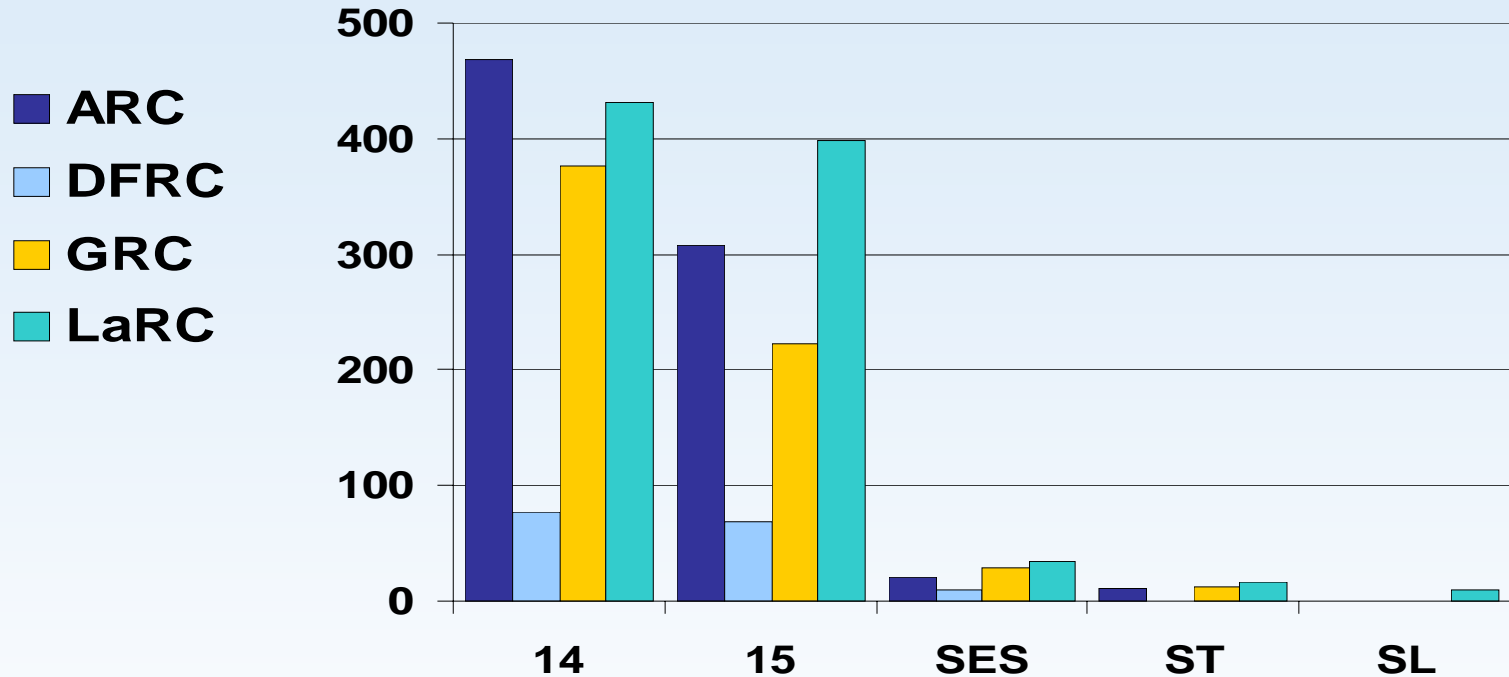
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# Glenn Research Center FY04 FTPs



## High-Grade Positions - FTP As of 12/13/03



	All Grades	14 & Above		14		15		SES		ST		SL	
ARC	1,409	808	57%	469	33%	308	22%	20	1%	11	0.78%	0	0.00%
DFRC	544	154	28%	77	14%	68	13%	9	2%	0	0.00%	0	0.00%
GRC	1,842	639	35%	376	20%	222	12%	29	2%	12	0.65%	0	0.00%
LaRC	2,279	880	39%	431	19%	398	17%	35	2%	16	0.70%	10	0.44%

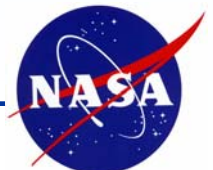
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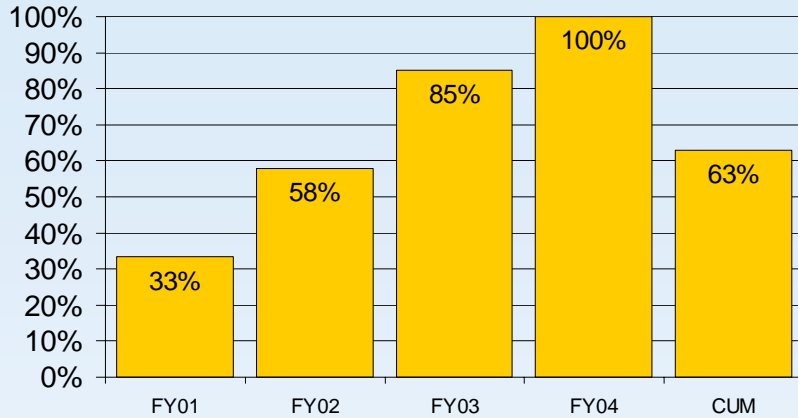


## High Grade Position Changes From 11/29/03 – 12/13/03

- GRC 14 and above increased 1% (34% to 35%)
- GRC Grade 14s increased by 5 (371 to 376)
- GRC Grade 15s decreased by 1 (223 to 222)



## Historical % Conversion of Eligible Co-ops

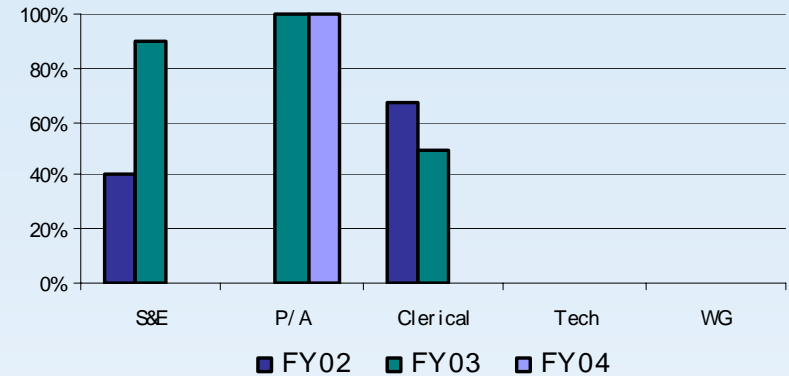


	FY01	FY02	FY03	FY04	CUM
# Conversions	4	4	11	1	20
# Eligible	6	12	13	1	32
% Converted	67%	33%	85%	100%	63%

## Ethnicity of Co-op Conversions

	African American		Asian		Hispanic		Non-minority		Total
	M	F	M	F	M	F	M	F	
FY01					1		2	1	4
FY02						1	2	1	4
FY03		1	1		1		3	5	11
FY04					1				1
TOTAL	0	1	1	0	3	1	7	7	20

## Co-op Conversions by NCC



FY02	S&E	P/A	Clerical	Tech	WG
# Eligible	5	1	3	3	
# Converted	2	0	2	0	
% Converted	40%	0%	67%	0%	
FY03	S&E	P/A	Clerical	Tech	WG
Expected Grads	14	1	2		2
Offers Made	10	1	2		0
# Converted	9	1	1		0
FY04	S&E	P/A	Clerical	Tech	WG
Expected Grads		1			
Offers Made		1			
# Converted		1			
% Converted		100%			

FY04 data as of 12/27/03

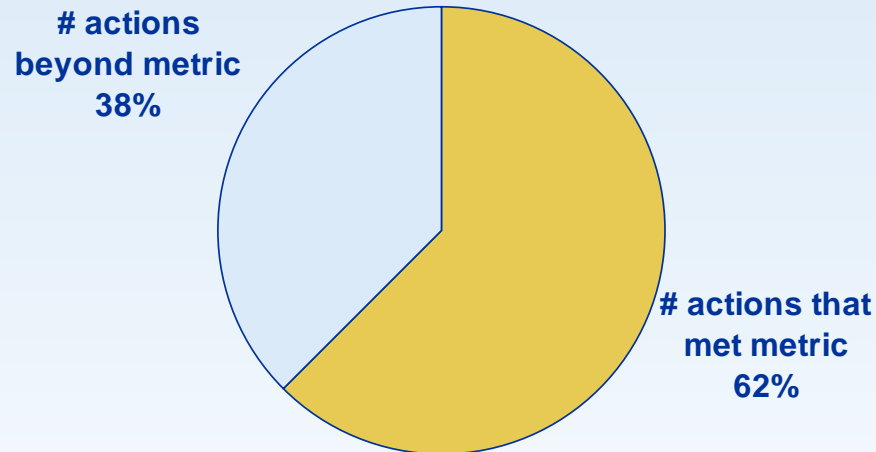
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# Staffing Metrics - Certificates

## 1st Quarter (10/01/03 – 12/31/03)

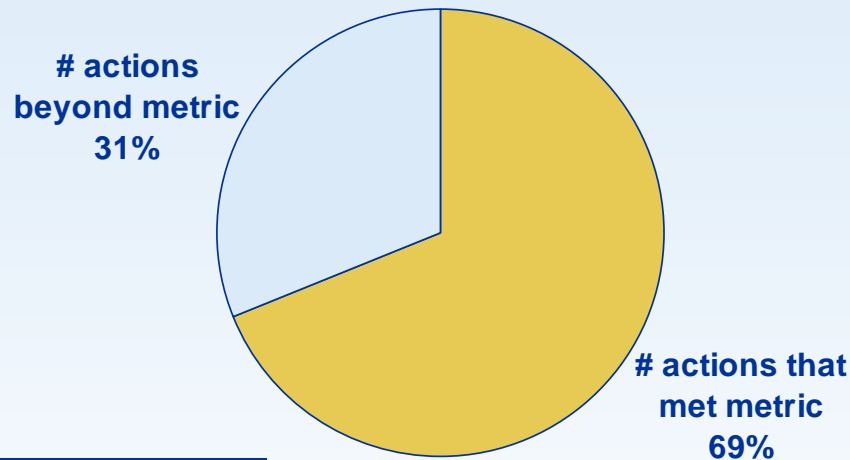


Certificates Prepared	32
Met Metric	20
Exceeded 29 Days	12
Avg. Number of Days	29

**HR Specialists Metric** = 29 Days From Staffing Receipt of SF-52 to Issuance of Certificate to Selecting Official  
**Goal** = 80 Percent of Actions Within Metric

# FY04 Staffing Metrics – Selections

1st Quarter (10/01/03 – 12/31/03)



<b>Selections Made</b>	16
Met Metric	11
Exceeded 29 Days	5
Avg. Number of Days	21

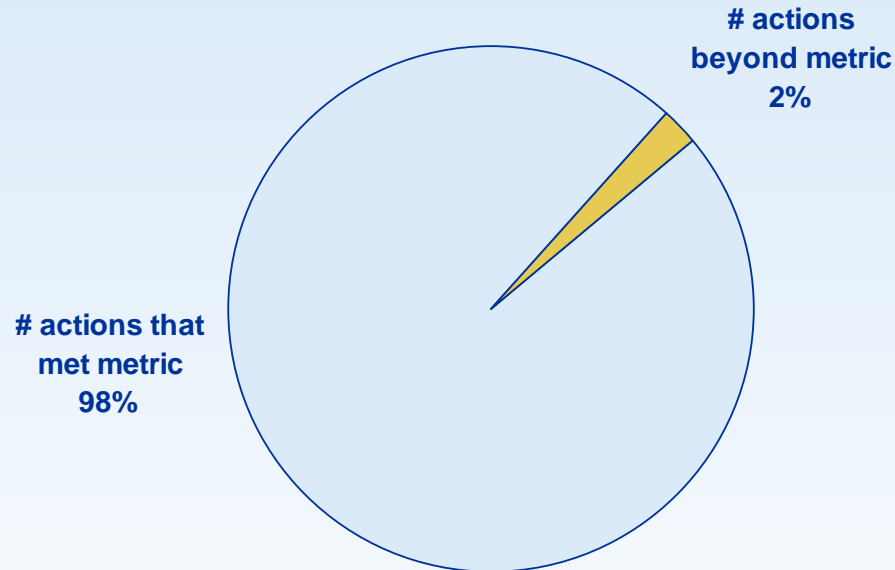
**Managers Metric** - 29 Days from Issuance of Certificate to make a selection

**Goal** = 80 Percent of Actions Within Metric



# FY04 Classification Metrics

4th Quarter (10/01/03 – 12/31/03)



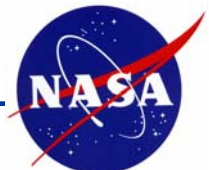
Actions That Met Metric	44
Action Beyond Metric	1
Avg. # of days to classify position	9

**Metric** = 30 Days From Receipt of Complete Package to Classify Position

**Goal** = 80 Percent of Actions Within Metric

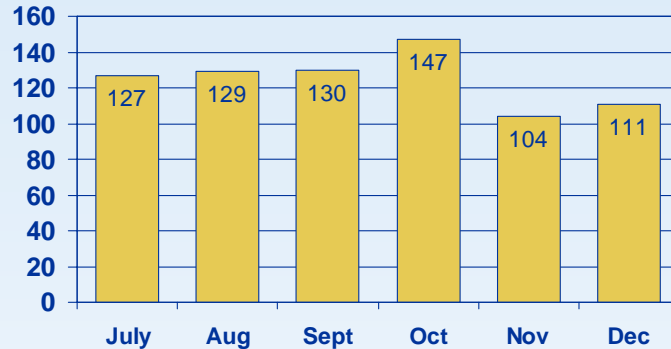
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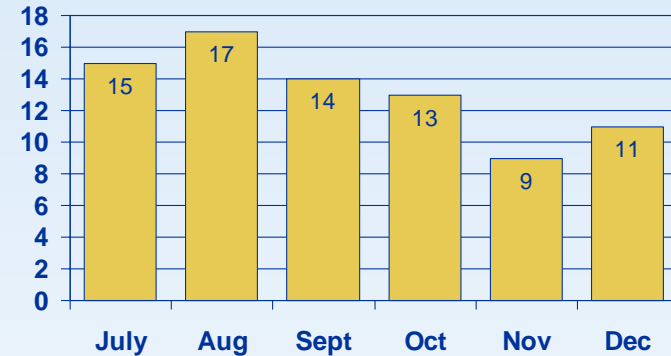


# Medical Services

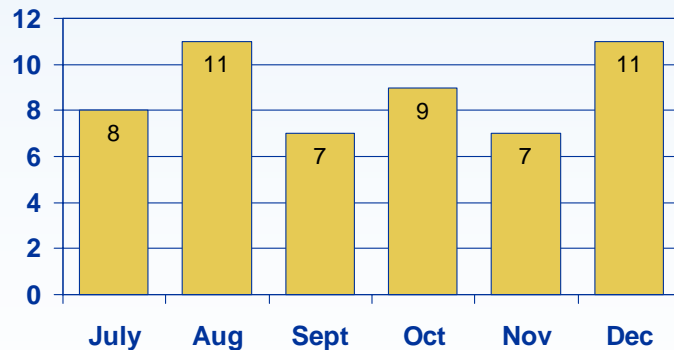
**Personal Illness/Injury (New)**



**Occupational Illness/Injury**



**No Shows / <24-Hour Cancellations  
(at a cost of approx. \$100/)**

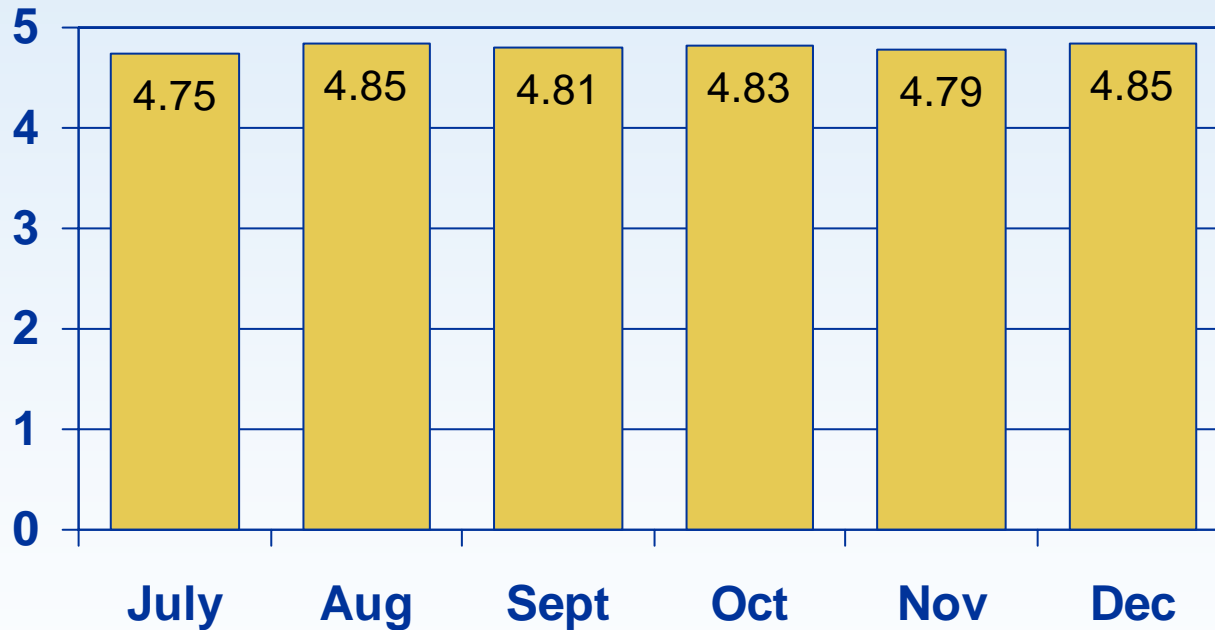


**No Shows/<24-Hour Cancellations  
for December 2003  
by Org. - 11**

Org.	No Shows/ <24-hour Cancellation
0200	1
5000	2
7000	6
8000	2

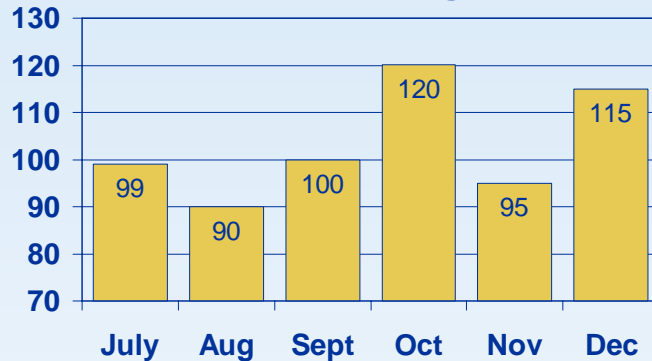
# Medical Services

## Overall Rating

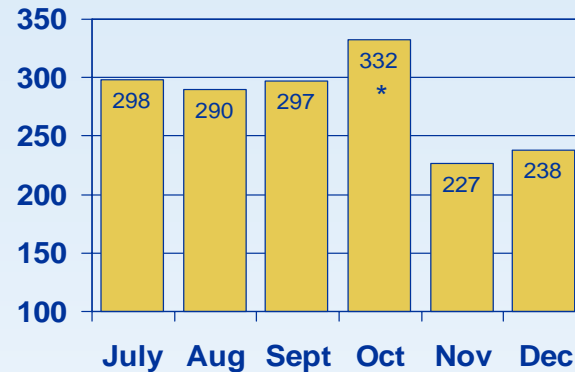


# Medical Services

## Health Screening Exams

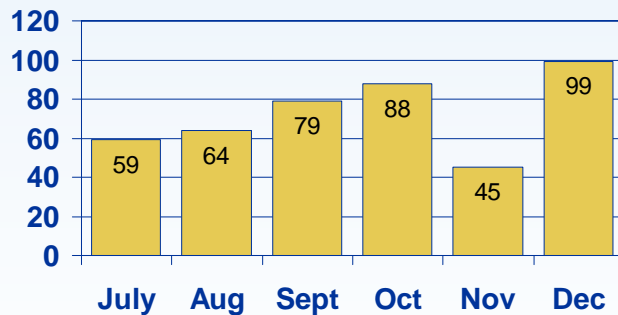


## Blood Pressure Tests

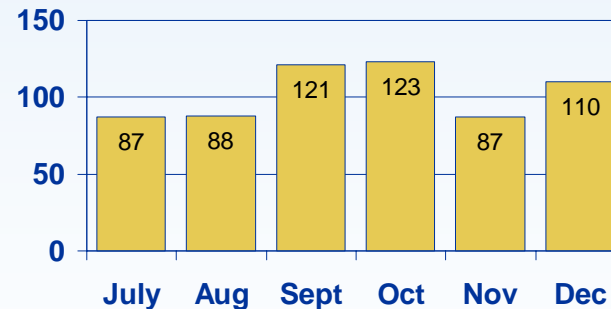


\* Includes 56 checked during annual Disability Fair

## Medical Surveillance Testing (FAA Flight Physicals, Surveillance Programs)



## Abnormal Labs/Early Detection



Includes Testing for:  
High Cholesterol -  
PAP Tests  
PSA  
Glucose  
Liver Function  
Stress

## Flu Shots

Oct	Nov.	Dec.
564	363	48

## Office of Worker's Compensation Programs (OWCP)

Fiscal Year – July 1 to June 30

	2nd Quarter Oct., Nov., Dec. 2003	YTD July 1, 2003 to June 30, 2004 Total	Prior Year Total July 1, 2002 to June 30, 2003
New Claims	5	8	19
Full Days COP	14	22	106
- Partial Days	0	12	88
COP Costs	\$3,402.40	\$5,993.87	\$25,619.94



# **FY03 Time-Off Awards**

**As of 01/07/04**

Org.	Number of Awards	Number of Hours
0100	4	32
0200		
0400		
0600	1	24
2000	13	136
5000	58	664
6000	16	192
7000	175	2,202
8000	13	136
9000	16	148
Total	296	3,534



# Employee Suggestion Program

- Suggestion Awards FY04 (as of 12/31/03) - \$1,950
  - Tangible Savings - \$8,591
  - Number of Eligible Employees – 1,781
  - Number of Supervisors - 170
  - Suggestions Submitted 10/01/03 – 12/31/03 = 7
    - Submitted by Supervisors - 1
    - Submitted by Nonsupervisors – 4
    - Submitted by Army – 1
    - Submitted by Contractor – 1



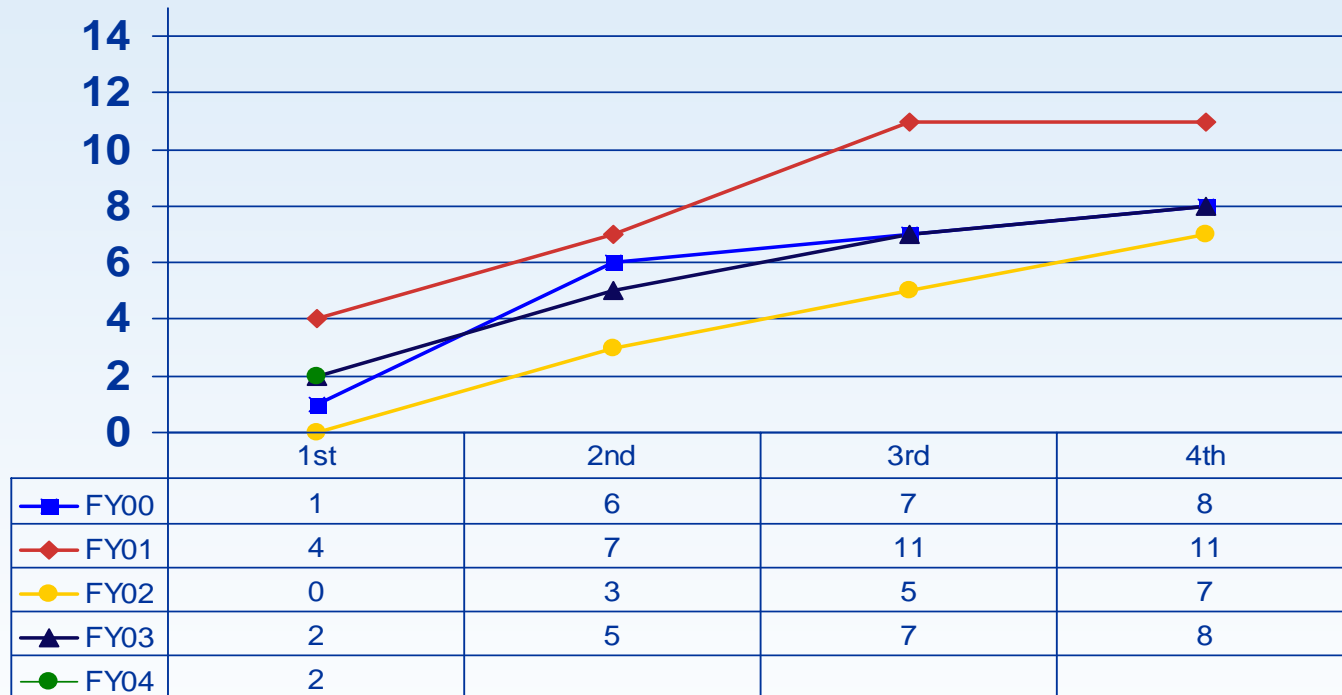
**Employee Suggestion Program**  
**Pending Suggestions (By Evaluating Organization)**

<b>Evaluating Organization</b>	<b>Responsible Manager</b>	<b>Suggestion Number</b>	<b>Date Due</b>
7100	Pillay	04002003041001-0	05/12/2003
7340	Onest	04002003090101-0	09/21/2003
8500	Ornick	04002003103101-0	11/22/2003

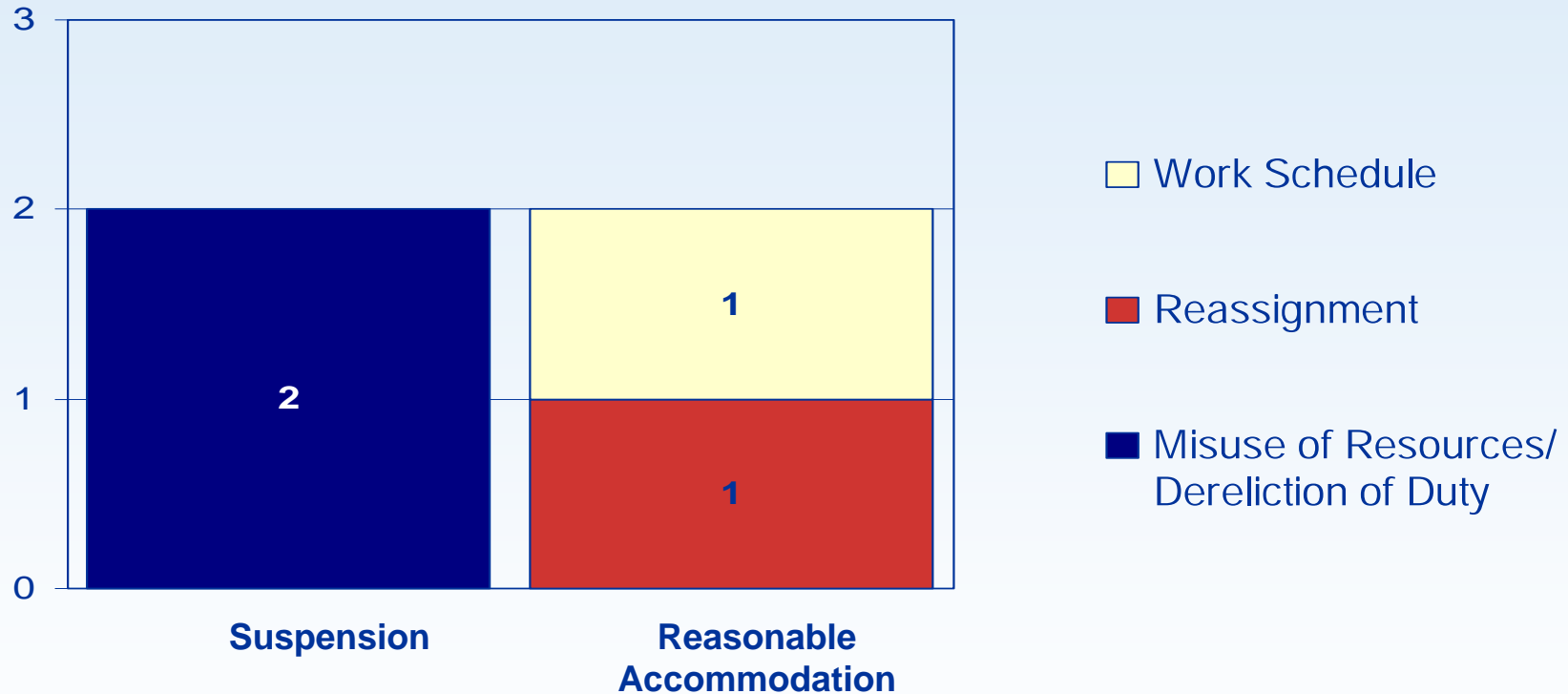




## DISCIPLINARY/ADVERSE ACTIONS FY00-04 (as of 12/31/03)

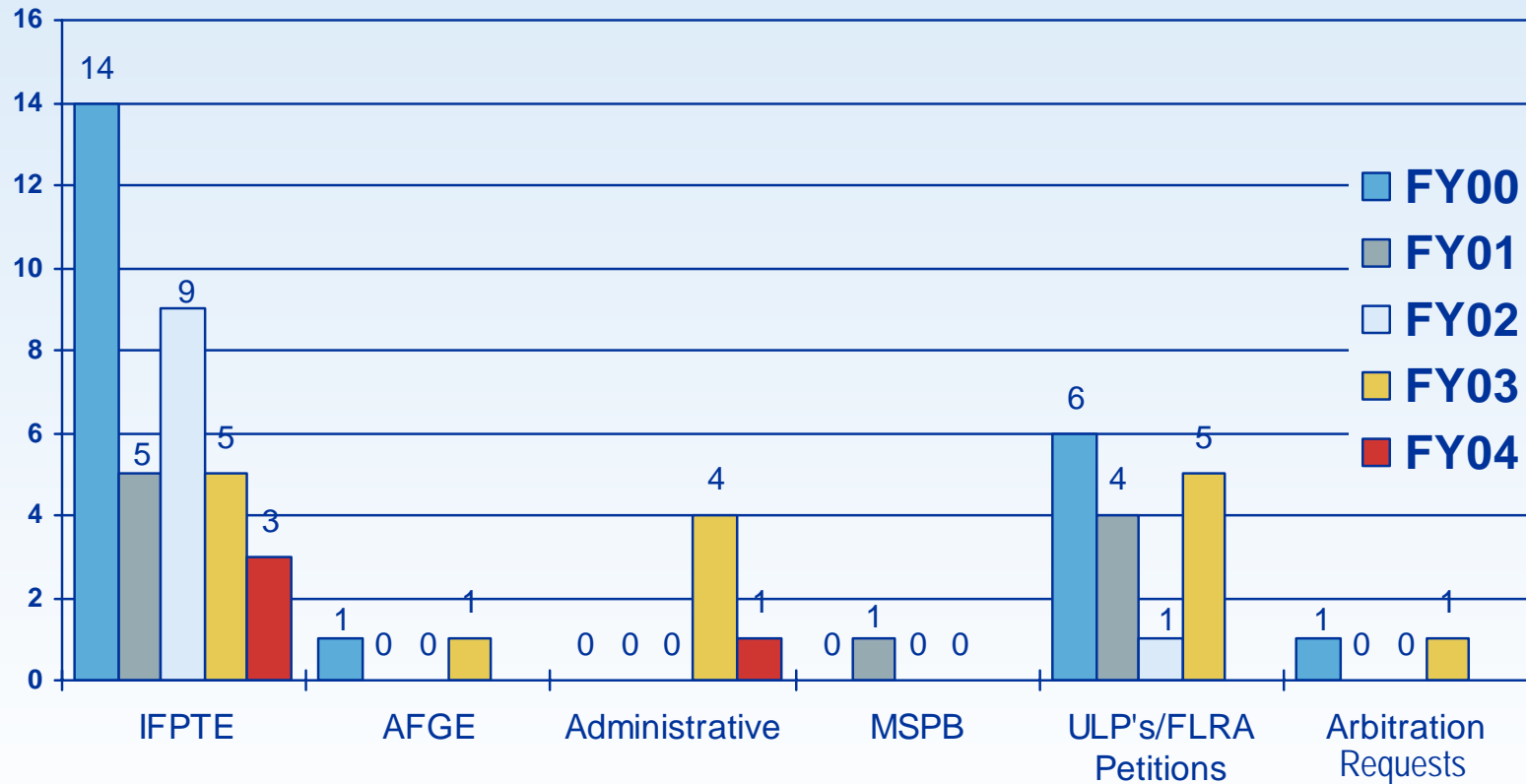


# FY04 EMPLOYEE RELATIONS ACTIVITY by Issue (as of 12/31/03)



# APPEAL/GRIEVANCE ACTIVITY

## FY00-04 (as of 12/31/03)

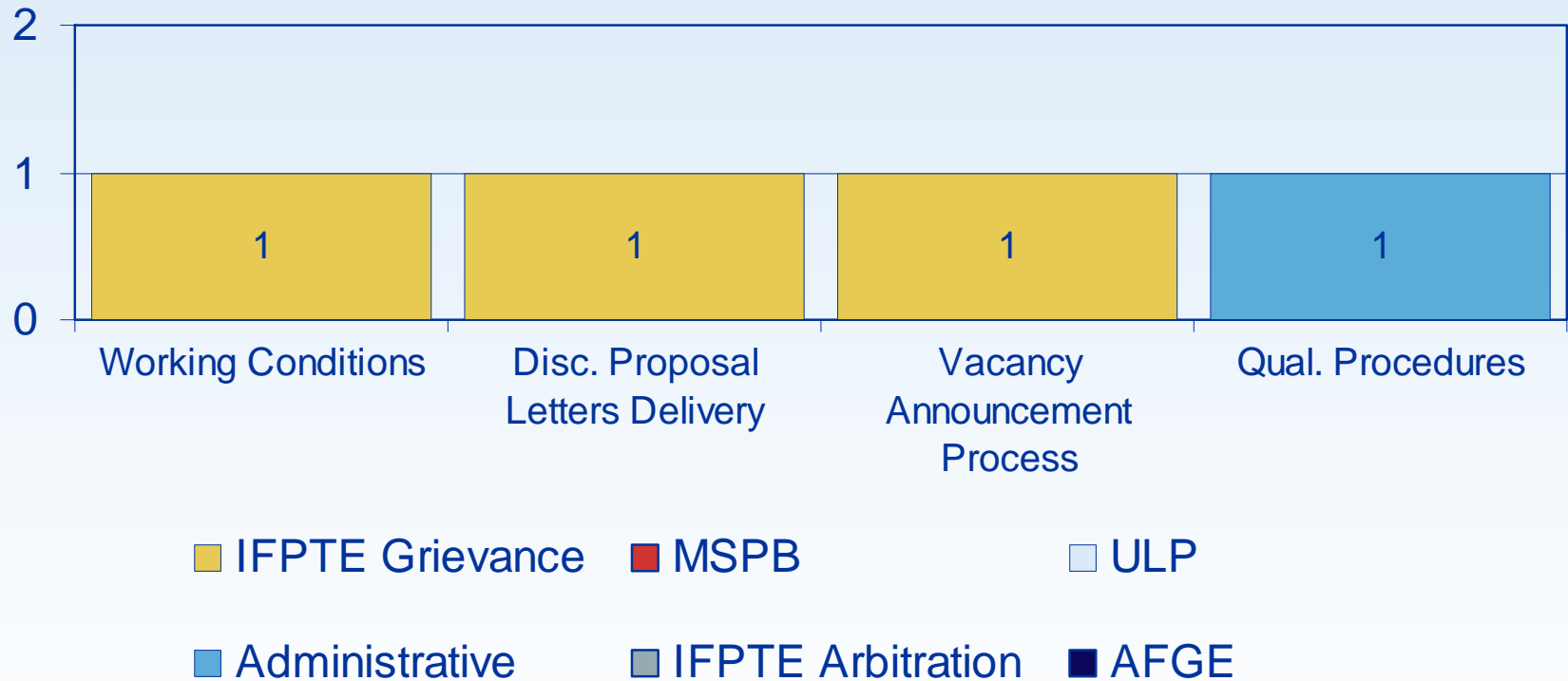


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## FY04 APPEAL/GRIEVANCE ACTIVITY BY ISSUE (as of 12/31/03)



# FY04 Staff Office Training Budget Status as of December 31, 2003

	0100	0120	0140	0170	0180	0200	0400	0600
<b>Allocated</b>	\$11,000	\$2,600	\$9,800	\$4,100	\$4,900	\$12,900	\$15,000	\$22,000
<b>Committed</b>	\$1,130	\$0	\$0	\$3092	\$534	\$8,365	\$45	\$6365
<b>% Committed</b>	10%	0%	0%	75%	11%	65%	0.3%	29%



# FY04 Directorate Office Training Budget Status as of December 31, 2003

	2000	5000	6000	7000	8000	9000
<b>Allocated</b>	\$66,000	\$298,000	\$120,000	\$300,000	\$60,000	\$34,000
<b>Committed</b>	\$14,745	\$70,751	\$31,497	\$46,958	\$7,725	\$2,235
<b>% Committed</b>	22%	24%	26%	16%	13%	7%



# FY04 Overall Training Budget Status as of December 31, 2003

	Directorate Suballocation Total	OD&TO Managed – S&E Programs	OD&TO Managed – Other Programs	Expert Center IT Security Managed Total	Centerwide Total
<b>Allocated</b>	\$960,300	\$1,541,374	\$2,124,326	\$830,000	\$5,456,000
<b>Committed</b>	\$193,441	\$57,979	\$275,170	\$3,486	\$530,076
<b>% Committed</b>	13%	3.7%	13%	0.4%	9.7%



# Recruitment Schedule for Development Programs

- Graduate School, USDA
  - Call for Nominations - 12/10/03, Applications due to OD&TO – 1/23/04
    - New Leader Program
    - Executive Leadership Program
    - Executive Potential Program
- NASA Administrators Fellowship Program
  - Agency call for Nominations expected in January 2004
- NASA Leadership Development Program
  - Call for Assignment Opportunities at GRC to be announced in January 2004
- Full-time Graduate Studies Program & Certificate in Software Engineering Program
  - Call for Nominations - 2/10/04, Applications due to OD&TO – 3/10/04





# Training Program Course Offerings & Evaluation Metrics as of December 31, 2003

**Number of On-site Course Offerings**

**\* Overall Rating of Courses**

**\* Services of the Training Office**

**\*\* Value of training in supporting our ability to achieve NASA's strategic goals**

OCT	NOV	DEC	YTD
9	14	7	30
4.92	4.46	4.62	4.64
4.41	4.54	4.45	4.48
7.53	7.28	7.81	7.49

\* Scale 1- 5 (1=Poor, 5=Excellent)

\*\* Scale 1- 9 (1=Lowest, 9=Highest) is HQ Code FT Metric

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